

ORIGINAL

CLERK US DISTRICT COURT  
NORTHERN DIST. OF TX  
FILED

IN THE UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF TEXAS 6 AUG 30 AM 11:36  
DALLAS DIVISION

DEPUTY CLERK ADA

RICKY R. FRANKLIN ) Civil Action File No.

)

Plaintiff, ) NO.

)

v. ) JURY DEMAND

)

ATLANTA MEDICAL CENTER ) 3 - 16 CV2505 - N  
INC., )

Defendant

**ORIGINAL COMPLAINT**

NOW COMES the Plaintiff, RICKY R. FRANKLIN, by and through himself and for his Complaint against the Defendant, Atlanta Medical Center, Inc., and Plaintiff states as follows:

**NATURE OF THIS ACTION**

1. Plaintiff brings this action for actual and statutory damages arising out of and relating to the conduct of Defendant, to include all of its affiliates, subsidiaries, and/or related entities, as well as all persons and entities acting on behalf of Defendants, including but not limited Atlanta Medical Center, Inc., (hereinafter, AMCI) and, in negligently, knowingly, and/or willfully contacting Plaintiff on his cellular telephone without his prior express written consent within the meaning of the TCPA. This is an action for actual and statutory damages for violations of the

Telephone Consumer Protection Act (hereinafter, "TCPA"), 47 U.S.C. section 227  
*et seq.*<sup>1</sup>

**JURISDICTION & VENUE**

2. Jurisdiction arises under the TCPA, pursuant to 28 U.S.C. sections 1331.
3. Venue is proper in this district pursuant to 28 U.S.C. § 1391(b).

**PARTIES**

4. RICKY R. FRANKLIN, (hereinafter, Plaintiff) is a natural person at all relevant times residing in county of Henry, State of Georgia.
5. Defendant Atlanta Medical Center, Inc., (AMCI), is a domestic profit corporation with its principal office located at 1445 Ross Ave, Suite 1400, Dallas, Texas, 75202.
6. At all relevant times, Defendant has conducted business in Georgia, solicited business in Georgia, engaged in a persistent course of conduct in Georgia, or has derived substantial revenue from services rendered in Georgia.

**THE TELEPHONE CONSUMER PROTECTION ACT OF 1991**

**(TCPA) 47 U.S.C §227**

7. In 1991, Congress enacted the TCPA in response to a growing number of

<sup>1</sup> Telephone Consumer Protection Act of 1991, Pub. L. No. 102-243, 105 Stat. 2394 (1991), codified at 47 U.S.C. § 227 (TCPA). The TCPA amended Title II of the Communications Act of 1934, 47 U.S.C. § 201 et seq.

consumer complaints regarding certain telemarketing practices.

8. The TCPA regulates, inter alia, the use of automated telephone equipment, or “predictive-dialers”, defined as equipment which “has the capacity... (a) to store or produce telephone numbers to be called, using a random or sequential number generator; and (b) to dial such numbers. 47 U.S.C. § 227(a)(1). Specifically, the plain language of section 227(b)(1)(A)(iii) prohibits the use of auto-dialers to make any call to a wireless number in the absence of an emergency or the prior express consent of the called party.<sup>2</sup>

9. According to findings by the Federal Communications Commission (FCC), the agency Congress vested with authority to issue regulations implementing the TCPA, such calls are prohibited because, as Congress found, automated or prerecorded telephone calls are a greater nuisance and invasion of privacy than live solicitation calls, and such calls can be costly and inconvenient. The FCC also recognized that wireless customers are charged for incoming calls whether they pay in advance or after the minutes are used.<sup>3</sup>

<sup>2</sup> 47 U.S.C. § 227 (b)(1)(A)(iii)

<sup>3</sup> Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991, CG Docket No. 02-278, Report and Order, 18 FCC Rcd. 14014 (2003)

**ALLEGATIONS OF FACT**

10. Plaintiff has received numerous phone calls from Defendant AMCI on his cellular telephone number (678)-235-12XX, seeking to speak with an unknown person about business with the Defendant.

11. Plaintiff has verified and documented over thirty-one (31) automated pre-recorded voice mail messages from (800-346-0775) as well as additional phone calls from (866)904-6871, (the Defendant) throughout the months of November thru December of 2014, and January thru February of 2015.

12. The first documented voicemail that the Plaintiff is aware of, occurred on or about November 26, 2014, and at that such time, Defendant left the following artificial pre-recorded voice message that Plaintiff has a copy of:

**“This is the business office for Atlanta Medical Center...calling for Benita or Venita Ross...please return our call at 800-346-0775, between the hours of 830am and 5pm...Monday thru Friday...please note that this call is not related to a medical situation...once again the number is 800-346-0775 ...Thank you”**

13. Plaintiff avers that each subsequent call left the same automated pre-recorded message at a minimum of over thirty-one (31) times.

14. The calls Plaintiff received were made using equipment that had the capacity to conduct calling campaigns supplemented by automation, which stores or produces telephone numbers to be called.
15. Plaintiff never consented to, requested, or otherwise desired or permitted calls from the Defendant using pre-recorded voice messages for the purpose of debt collection or any other purpose.
16. Plaintiff has never provided his cellular phone number to Defendant or given his express consent to be called, whether on his own or on behalf of any third party.
17. Plaintiff suffers damages in the form of charges to his cellphone for these unauthorized phone calls.

**COUNT I-TCPA**

**KNOWING AND/OR WILLFUL VIOLATIONS**

**OF THE (“TCPA”), 47 U.S.C. SECTION 227, ET SEQ.**

18. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
19. The telephone number called by Defendant was assigned to a cellular telephone service for which Plaintiff incurs charges for incoming calls pursuant to 47 U.S.C. § 227(b)(1).

20. Using prohibited equipment and without prior express written consent, the Defendant AMCI, contacted the Plaintiff over 31(thirty-one) times by means of artificial pre-recorded voice messages to a cellphone or pager in violation of 47 U.S.C. 227(b)(1)(A)(iii).

21. As a result of the Defendant's knowing and/or willful violations of 47 U.S.C. § 227 et seq., Plaintiff is entitled to treble damages of up to \$1,500.00 for each and every call in violation of the statue, pursuant to 47 U.S.C. § 227(b)(3).

22. The telephone number called by Defendant was assigned to a cellular telephone service for which Plaintiff incurs charges for incoming calls pursuant to 47 U.S.C. § 227(b)(1).

23. An award of all fees and costs incurred by Plaintiff.

**PRAYER FOR RELIEF COUNT I**

a) Assessing against Defendants AMCI, damages of \$1,500 for each of the thirty-one (31) violations of the TCPA found by the Court to have been committed by AMCI, willfully and knowingly; if the Court finds AMCI, has engaged in violations of the TCPA which are not willful and knowing, then assessing against AMCI damages of \$500 for each violation of the TCPA, as provided by 47 U.S.C. §227;

b) Assessing against AMCI, all costs incurred by the plaintiff; and  
c) Awarding such other relief as justice and equity may require.

- d) A trial by jury on all issues so triable;
- e) Such other and further relief as may be just and proper.

Respectfully submitted,



Ricky R. Franklin  
708 Brambling Way  
Stockbridge, GA 30281  
678-650-3733  
rrfrank12@hotmail.com

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

**I. (a) PLAINTIFFS**

*Ricky L. Franklin*

(b) County of Residence of First Listed Plaintiff Henry  
(EXCEPT IN U.S. PLAINTIFF CASES)

**DEFENDANTS**

*Atlanta Medical Center, Inc*

County of Residence of First Listed Defendant

(IN U.S. PLAINTIFF CASES ONLY)

NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF  
THE TRACT OF LAND INVOLVED

RECEIVED  
Attorneys (If Known)

AUG 30 2016

(c) Attorneys (Firm Name, Address, and Telephone Number)

**3 - 16 CV 2505 - N**

**II. BASIS OF JURISDICTION** (Place an "X" in One Box Only)

1 U.S. Government Plaintiff	<input checked="" type="checkbox"/> 3 Federal Question (U.S. Government Not a Party)
2 U.S. Government Defendant	<input type="checkbox"/> 4 Diversity (Indicate Citizenship of Parties in Item III)

**III. CITIZENSHIP OF PRINCIPAL PARTIES** (Place an "X" in One Box for Plaintiff and One Box for Defendant)

	PTF	DEF	PTF	DEF
Citizen of This State	1	1	Incorporated or Principal Place of Business In This State	4 <input checked="" type="checkbox"/>
Citizen of Another State	<input checked="" type="checkbox"/>	2	Incorporated and Principal Place of Business In Another State	5 <input type="checkbox"/>
Citizen or Subject of a Foreign Country	3	3	Foreign Nation	6 <input type="checkbox"/>

**IV. NATURE OF SUIT** (Place an "X" in One Box Only)

CONTACT	TITLE	TOUGHENED PLASTIC	GENERAL JURISDICTION	OTHER STATUTES
110 Insurance	<b>PERSONAL INJURY</b>	<b>PERSONAL INJURY</b>	625 Drug Related Seizure of Property 21 USC 881	375 False Claims Act
120 Marine	310 Airplane	365 Personal Injury - Product Liability	690 Other	376 Qui Tam (31 USC 3729(a))
130 Miller Act	315 Airplane Product Liability	367 Health Care/Pharmaceutical		400 State Reapportionment
140 Negotiable Instrument	320 Assault, Libel & Slander	Personal Injury		410 Antitrust
150 Recovery of Overpayment & Enforcement of Judgment	330 Federal Employers' Liability	Product Liability		430 Banks and Banking
151 Medicare Act	340 Marine	368 Asbestos Personal Injury Product Liability		450 Commerce
152 Recovery of Defaulted Student Loans (Excludes Veterans)	345 Marine Product Liability	<b>PERSONAL PROPERTY</b>		460 Deportation
153 Recovery of Overpayment of Veteran's Benefits	350 Motor Vehicle	370 Other Fraud	710 Fair Labor Standards Act	470 Racketeer Influenced and Corrupt Organizations
160 Stockholders' Suits	355 Motor Vehicle Product Liability	371 Truth in Lending	720 Labor/Management Relations	480 Consumer Credit
190 Other Contract	360 Other Personal Injury	380 Other Personal Property Damage	740 Railway Labor Act	490 Cable/Sat TV
195 Contract Product Liability	362 Personal Injury - Medical Malpractice	385 Property Damage Product Liability	751 Family and Medical Leave Act	850 Securities/Commodities/ Exchange
196 Franchise			790 Other Labor Litigation	X 890 Other Statutory Actions
<b>REAL PROPERTY</b>	<b>CIVIL RIGHTS</b>	<b>PRISONER PETITIONS</b>	791 Employee Retirement Income Security Act	891 Agricultural Acts
210 Land Condemnation	440 Other Civil Rights	Habeas Corpus:		893 Environmental Matters
220 Foreclosure	441 Voting	463 Alien Detainee	861 HIA (1395ff)	895 Freedom of Information Act
230 Rent Lease & Ejectment	442 Employment	510 Motions to Vacate Sentence	862 Black Lung (923)	896 Arbitration
240 Torts to Land	443 Housing/ Accommodations	530 General	863 DIWC/DIWW (405(g))	899 Administrative Procedure Act/Review or Appeal of Agency Decision
245 Tort Product Liability	445 Amer. w/Disabilities Employment	535 Death Penalty	864 SSID Title XVI	950 Constitutionality of State Statutes
290 All Other Real Property	446 Amer. w/Disabilities Other	Other:	865 RSI (405(g))	
	448 Education	540 Mandamus & Other		
		550 Civil Rights		
		555 Prison Condition		
		560 Civil Detainee - Conditions of Confinement		

**V. ORIGIN** (Place an "X" in One Box Only)

<input checked="" type="checkbox"/> 1 Original Proceeding	<input type="checkbox"/> 2 Removed from State Court	<input type="checkbox"/> 3 Remanded from Appellate Court	<input type="checkbox"/> 4 Reinstated or Reopened	<input type="checkbox"/> 5 Transferred from Another District (specify)	<input type="checkbox"/> 6 Multidistrict Litigation - Transfer	<input type="checkbox"/> 8 Multidistrict Litigation - Direct File
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Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity):

*47 U.S.C. Section 327 et seq*

**VI. CAUSE OF ACTION**

Brief description of cause:

*Telephone Consumer Protection Act (TCPA)*

**VII. REQUESTED IN COMPLAINT:**

CHECK IF THIS IS A CLASS ACTION  
UNDER RULE 23, F.R.Cv.P.

DEMAND \$

CHECK YES only if demanded in complaint:

JURY DEMAND:  Yes  No

**VIII. RELATED CASE(S) IF ANY**

(See instructions):

JUDGE

DOCKET NUMBER

DATE

SIGNATURE OF ATTORNEY OF RECORD

*Ricky L. Franklin*

FOR OFFICE USE ONLY

RECEIPT #

AMOUNT

APPLYING IFFP

JUDGE

MAG. JUDGE

**INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44****Authority for Civil Cover Sheet**

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.  
 (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)  
 (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.  
 United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.  
 Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.  
 Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; NOTE: federal question actions take precedence over diversity cases.)
- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerk(s) in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the seven boxes.  
 Original Proceedings. (1) Cases which originate in the United States district courts.  
 Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.  
 Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.  
 Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.  
 Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.  
 Multidistrict Litigation – Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407.  
 Multidistrict Litigation – Direct File. (7) Check this box when a multidistrict case is filed in the same district as the Master MDL docket.  
 PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7. Origin Code 7 was used for historical records and is no longer relevant due to changes in statute.
- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P. Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction. Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If a related case exists, whether pending or closed, insert the docket numbers and the corresponding judge names for such cases. A case is related to this filing if the case: 1) involves some or all of the same parties and is based on the same or a similar claim; 2) involves the same property, transaction, or event; 3) involves substantially similar issues of law and fact; and/or 4) involves the same estate in a bankruptcy appeal.

Date and Attorney Signature. Date and sign the civil cover sheet.